

END OF LIFE NOTIFICATION

Courbevoie, France; 3rd October 2025

Object: End of Sale Declaration – IDScreen Pre-orders are open for its replacement: the IDScreen v2

Dear Partners and Customers,

We would like to inform you that we have initiated the end-of-life process for the **IDScreen**, IDEMIA's Android biometric tablet. Several key components have recently been declared obsolete, which restrains our capacity to continue its production. Moreover, Android 12 new firmware releases are not possible anymore as Google has stopped certifying Android 12 firmware since the beginning of 2025.

Security patches or system updates for Android 12 will no longer be possible or very limited from now.

Please find here the products part numbers that are impacted by this end-of-life notification:

Part Number	Description
293762347	IDScreen
293758814	ID Screen Rubber (accessory)
293758801	ID Screen C-Pen (accessory)

The next important milestones are listed below for your knowledge:

- **3rd October 2025: End of Security Support & End of Life notification.**
At this step, please note that
 - IDEMIA won't propose warranty extensions to the clients for the IDScreen anymore.
 - Firmware updates will be available until the official end of life of the product only for major bug corrections that are still possible to fix and only for non-GMS version.
 - IDEMIA declares the end of security support officially for the IDScreen. In case of public and exploitable vulnerabilities/security issues on the product, IDEMIA will study a remediation plan. Security updates will be subject to prior evaluation and may not be possible
 - Service support and repairs will be available as usual until the official End of Life of the product.
- **31st December 2025: End of Sales / Last buy order.** Date after which IDEMIA won't accept additional Purchase Orders (POs) from clients anymore.
We encourage our clients to inform us as soon as possible of any forecast and upcoming POs they may need to place.
Any new PO will be processed and acknowledged or not depending on the remaining stock of products at the time of reception. Orders will be processed in the order in which they are received by our sales administration department.
- **30th of April 2026: End of Deliveries.** Final deliveries will be completed considering the received and acknowledged POs within the above timeframe.
- **31st of December 2027: End of Life** of IDScreen.
 - Firmware updates: IDEMIA do not commit to fixing any issue that may be raised after this date.
 - After this date, service support including repairs will be done in a "best effort" principle and within the frame of the T&Cs and upon availability of the components.

The objective of this official notification is also to inform our clients that we launched the development of a new tablet that will replace the current IDScreen. IDScreen v2 is designed to provide better performance and increased autonomy with IP65 ingress protection level. The IDScreen v2 is planned to be launched in June 2026 but we already offer the possibility to our clients to pre order it. Samples will be ready in April 2026.

Please do not hesitate to contact your account manager or your product manager to get more information about the end-of-life process for IDScreen or about the upcoming IDScreen v2.

Thank you for your continuous trust in our products and solutions.

Fares MOUNSI
Product Manager

ANNEX: END OF LIFE PROCESS – MILESTONES DEFINITION

Milestone	Description	Timeframe
End of Life Announcement (EoL Announcement)	<p>The first step of the End-of-Life process is to announce it to our clients and provide the dates of the important milestones for the full end of life process. The End of Life announcement encourages our dear clients to take the appropriate actions to anticipate the shortage of products that is announced.</p> <p>The anticipation can be two ways:</p> <ol style="list-style-type: none"> 1- Buying enough devices in advance to keep the business running for the entire lifetime of the product in client side. 2- Preparing the switch to the potential new generation of products that is introduced as a replacement for the product subject to the EoL announcement. 	3 October 2025
Last Buy Order (LBO)	<p>This milestone corresponds to the last date after which the product won't be available for sale anymore. At this stage, clients will see their purchase orders acknowledged or not depending on the remaining stock of products and components on IDEMIA's side.</p>	31 December 2025
Last Shipment Date (LSD)	<p>This step corresponds to the last possible date of delivery for the product subject to the EoL announcement. The actual shipping date depends on lead-times and will be communicated at the time of reception of the PO.</p>	30 April 2026
End of Life (EoL)	<p>The effective date for the End of Life of the product. After this date, the product will become officially obsolete. IDEMIA won't commit on any support after this date and any support request will be analyzed by IDEMIA who keeps the right to reject it if we judge it impossible to achieve considering the End of Life status of the product. IDEMIA will always commit on a best effort principle when it comes to support its clients for an end of life product but no commitment can be taken towards the client after the End of Life date is reached.</p>	22 December 2027