

Courbevoie, France
15th June 2026



Object: End of Sale Declaration – SIGMA Wide

Dear Partners and Customers,

We would like to inform that we have initiated the End of Sales for the fingerprint biometric terminal **SIGMA Wide**.

Several key components have recently been declared obsolete, which limits our ability to continue production. As a result, the SIGMA Wide can only be manufactured in limited quantities

Please find here the associated products' part numbers that are impacted by this notification:

Part Number	Description
293638856 293638856-BL 293638856-MICR	SIGMA Wide iClass
293638877 293638877-MCC 293638877-PA 293638877-SEA 293638877-TWIC	SIGMA Wide MD
293674617	SIGMA Wide Wall Frame (x10)
293751120	SIGMA Wide Back Door Equipped (x5)

The next important milestones are listed below

- **June 15th 2026: End of Sale notification.**
At this step, please note that until the End of Life:
 - Firmware updates will be available in case of major bug corrections.
 - Security support for SIGMA Wide has now ended. If publicly disclosed and exploitable vulnerabilities affecting the product are identified, IDEMIA will review the situation and determine whether remediation measures can be implemented. Security updates will be subject to prior assessment and may not always be possible.
 - Service and support will continue to be provided in accordance with standard conditions.
 - Repairs will continue in accordance with standard conditions.
- **October 15th 2026: End of Sales / Last buy order.** Date after which IDEMIA will not accept additional Purchase Orders (POs) from clients anymore. We encourage our clients to inform us as soon as possible of any forecast and upcoming PO they would have. Any new PO will be processed and acknowledged depending on the remaining stock of products at the time of reception.
- **December 15th 2026: End of Deliveries.** Final deliveries will be completed considering the received and acknowledged POs within the above timeframe.
- **December 15th 2028 End of Life** of Sigma Wide
 - Firmware updates: after this date, IDEMIA will no longer commit to providing fixes for any issues that may arise.
 - After this date, Service, Support and Repairs will be done in a “best effort” principle and within the frame of the T&Cs and upon availability of the components.



The objective of this official notification is also to inform our clients to start the transition to the new **SigmaTouch Pro** that will be available for test during Summer 2026.

Please find the part numbers of the SigmaTouch Pro



Part Number	Description
293816153	SigmaTouch Pro
293818730	SigmaTouch Pro MDI-M

SigmaTouch Pro is designed to deliver enhanced performance, advanced anti-spoofing capabilities in a small form factor with a 3,5" IPS Touchscreen. The terminal also brings additional functionalities such as Mobile credentials with Apple Wallet compatibility. It is based on an updated secure platform with regular security upgrades.

Please do not hesitate to contact your account manager or your system integrator to get more information about this end of sale announcement and transition to SigmaTouch Pro.

Thank you for your continuous trust in our products and solutions.

ANNEX: END OF LIFE PROCESS – MILESTONES DEFINITION

Milestone	Description	Timeframe
End of Sales Announcement	The first step of the End-of-Life process is to announce it to our clients and provide the dates of the important milestones for the full end of life process. The End of Life announcement encourages our clients to take the appropriate actions to anticipate the shortage of products that is announced. The anticipation can be two ways: 1- Buying enough devices in advance to keep the business running for the entire lifetime of the product in client side. 2- Preparing the switch to the potential new generation of products that is introduced as a replacement for the product subject to this announcement.	15 June 2026
Last Buy Order (LBO)	This milestone corresponds to the last date after which the product won't be available for sale anymore. At this stage, clients will see their purchase orders acknowledged or not depending on the remaining stock of products and components in IDEMIA's side.	15 October 2026
Last Shipment Date (LSD)	This step corresponds to the last possible date of delivery for the product subject to the End of Sales announcement. The actual shipping date depends on lead-times and will be communicated at the time of reception of the PO.	15 December 2026
End of Life (EoL)	The effective date for the End of Life of the product. After this date, the product will become officially obsolete. IDEMIA won't commit on any support after this date and any support request will be analyzed by IDEMIA who keeps the right to reject it if we judge it impossible to achieve considering the End of Life status of the product. IDEMIA will always commit on a best effort principle when it comes to support its clients for an end of life product but no commitment can be taken towards the client after the End of Life date is reached.	15 December 2028

